Log In with E-Sure Banking

1

Log In

Access ID: MyAccessID123

Submit

Once you have enrolled for E-Sure Banking, log in to Online Banking using your current Access ID. Click **SUBMIT**.

2

Log In

Authentication image:

Old Coin

Password: MyPassword456

Submit

Each time you log in an authentication image & phrase is displayed. If they match your private image & pass phrase, then enter your Password and click **SUBMIT**. That's it.

If they DO NOT MATCH,
DO NOT ENTER YOUR PASSWORD.
Start over or contact the bank
for assistance.

What is E-Sure Banking?

We are proud to deliver the highest level of security for our Online Banking customers. We're adding an additional layer of security to our log in process. This helps ensure that your information is secure, protecting you from fraud and identity theft.

How does E-Sure Banking work?

The system verifies your identity in two ways. Every time you log in to Online Banking the bank identifies you, and it lets you identify the bank using a private image and phrase.

How do I enroll?

It's very easy to use and there is no software to install. Just follow the instructions to enroll and learn about the new log in procedures for Online Banking.

Queenstown Bank

The personal touch in an impersonal world.

www.queenstownbank.com

Main Office
7101 Main Street
P.O. Box 120
Queenstown, MD 21658
410-827-8881

Grasonville Branch
3701 Main Street
P.O. Box 138
Grasonville, MD 21638
410-827-6101

Chester Branch
1423 Main Street
P.O. Box 239
Chester, MD 21619
410-643-2258

Benton's Crossing Branch
101 Main Street
P.O. Box 1035
Stevensville, MD 21666
410-604-0881

Centreville Branch
115 Coursevall Drive
P.O. Box 177
Centreville, MD 21617
410-758-8747

Easton Branch
274 N. Washington Street
P.O. Box 1899
Easton, MD 21601
410-819-8686

Ridgely Branch
204A East 6th Street
P.O. Box 1098
Ridgely, MD 21660
410-634-2071

Church Hill Branch
406 Main Street
P.O. Box 269
Church Hill, MD 21623
410-556-6417

Member FDIC Equal Housing Lender

© 2011 Beavercreek Marketing, a division of Beavercreek Inc. All rights reserved.
All other trademarks or trade names are the property of their respective owners.

Introducing E-Sure Banking

Online Banking is now more secure than ever.

Queenstown Bank

The personal touch in an impersonal world.

www.queenstownbank.com

Enroll for E-Sure Banking

Log In

Access ID: MyAccessID123

Submit

1 Log in to Online Banking using your current Access ID. Click **SUBMIT**.

Log In

Password: MyPassword456

Submit

2 Enter your current Password. Click **SUBMIT**.

Enrollment

Information

Enter your e-mail address: myemail@web.net

Confirm your e-mail address: myemail@web.net

Image and Phrase

Your authentication image:

Your authentication pass phrase: Old Coin

Challenge Questions and Answers

Challenge question 1: What is the name of your first pet?

Your answer: Spot

Challenge question 2: What is your favorite movie?

Your answer: The English Patient

Challenge question 3: What is your favorite book?

Your answer: To Kill a Mockingbird

Select one of the following options:

- (●) This is a personal computer. Register it.
- ( ) This is a public computer. Don't register it.

Submit

3 First time users will automatically go to the enrollment page. You will be asked to:

- a *Provide your e-mail address, if needed.*
- b *Enter a pass phrase for the randomly selected authentication image.*
- c *Select and answer 3 challenge questions.*
- d *Select personal or public computer.*

Note: Only register personal computers that you frequently use and are not available for public use.

- e *Click SUBMIT.*

That's it. *The next time you log in, the bank will recognize you and display your private image & pass phrase.*

Changing your image & pass phrase

Once logged in, you can change your image and pass phrase by selecting Change Security Data from the Options Menu.

Log In from Another Computer

Follow these steps *when logging in from computers other than the one you enrolled with, or when logging in from other locations.*

Log In

Access ID: MyAccessID123

Submit

1 Log in to Online Banking using your current Access ID. Click **SUBMIT**.

Security Challenge

Select a Security Challenge: Select

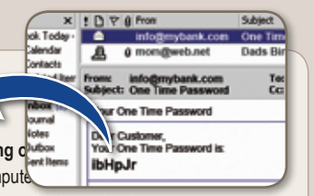
- E-mail One Time Password
- Answer Challenge Question

Submit

2 If E-Sure Banking doesn't recognize your computer, choose to have a One Time Password e-mailed to you 3A, or answer a Challenge Question 3B.

3A E-mail One Time Password to you.

- a Open your e-mail to receive the password.
- b Type in the One Time Password.
- c Select personal or public computer.
- d Click SUBMIT.



One Time Password: ibHpJr

Select one of the following o

- ( ) This is a personal compute
- (●) This is a public computer. Don't register it.

3B Answer Challenge Question.

- a Correctly answer your challenge question.
- b Select personal or public computer.
- c Click SUBMIT.

What is your favorite book?

Your Answer: To Kill a Mockingbird

Select one of the following options:

- ( ) This is a personal computer. Register it.
- (●) This is a public computer. Don't register it.

Note: Only register personal computers that you frequently use and are not available for public use.

Log In

Authentication image:

Old Coin

Password: MyPassword456

Click here if you forgot your password

Submit

4 E-Sure Banking displays an authentication image & phrase. If they match your private image & pass phrase, then enter your Password and click **SUBMIT**. That's it.

If they DO NOT MATCH, DO NOT ENTER YOUR PASSWORD. Start over or contact the bank for assistance.